



CONTINUING EDUCATION

Adult Education, Languages and Lifestyles
Telephone: (403) 220-2952
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April 2009

To Whom It May Concern:

It is a delight working with Judy Arnall in offering excellent instruction and lifelong learning experiences to our students and it is with pleasure I write this letter of endorsement.

Judy Arnall has been teaching the Parent Effectiveness Training (PET) course for Continuing Education at the University of Calgary since 2006, with the course running five times. Students learn skills to enhance their parent-child relationship in a comfortable and safe environment.

Student evaluations have been outstanding with consistent mention of Judy's mastery of the subject matter as well as her inclusive, engaging and respectful facilitation skills. I have personally observed these strong attributes in her classroom.

I recommend Judy for any position utilizing her expert knowledge, presentation, facilitation and personal communication skills.

Sincerely,

Patsy Knutson
Program Coordinator



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